

11. Replacement containers



The purpose of this policy is to ensure compliance with Essex Joint Municipal Waste Management Strategy through ensuring that the correct containers are used and through residents being aware of their and the Council's differing responsibilities for replacing lost, damaged or stolen containers.

This policy applies to individual properties only and not flats or where communal waste facilities exist. For flats & similar policies see policy 8.

- (1) All containers (wheelie bins, blue boxes, and kitchen and kerbside caddies) remain the property of Epping Forest District Council and may not be removed from the property. Residents are entrusted to keep and maintain the containers in a safe, clean and tidy condition.
- (2) With respect to the replacement of containers, whilst each individual case will be considered on its merits, the following general criteria will be applied:
 - (a) Where a container has been damaged or lost by the actions or inactions of the householder, excluding normal wear and tear, the Council will provide a replacement container subject to the householder meeting the replacement cost of the container and its delivery to the householder.
 - (b) Where a container has been damaged or lost as a result of mishandling or misuse by the collection operatives or through the collection vehicle itself, the Council will provide a replacement container free of charge to the householder, other than where the damage or loss arises through the householder having placed prohibited waste in the container where (a) above will apply.
 - (c) Containers which require replacement in any other circumstances shall be the responsibility of the householder and be replaced by the Council as set out in (a) above.
- (3) All containers must be purchased from the Council in line with 1 Container Policy.